

Coming Summer 2022 - iLogistics GO App!



The expected go live date of the upgraded aviation system is July 4th. Starting the week of June 27th, the new system will be operating in parallel with the old system with limited access.

Here are some essential tips for passengers:

- Your AK number will no longer be used. It is replaced by a SYS number. The SYS number is used to log in to the mobile app and the passenger portal. This information will be emailed to each passenger. Please be sure that you have a current email address associated with your passenger profile.*
- The reservation ID is replaced by a PNR (Passenger Name Record) number. The PNR is used with the web check in page. You can get your PNR from the itinerary that is emailed to you and from the passenger portal.*
- Passengers with flights on June 27th should come to the ticket counter to check in. Web check-in will not be available that day. These passengers will receive additional instructions via email prior to that day.*

New Tools for Passengers

The upgrade of the Aviation travel reservation system to a cloud version brings new and exciting features for travelers, including a mobile app that will allow you to:

- View future reservations (flight & camp)
- View camp for current reservation
- Check-in for flight within 24 hours of boarding
- Display digital boarding pass for a checked-in flight.
- View previous reservations
- Get alerts regarding travel status

In addition, a web check-in page will be available and for those without a mobile device, a web-based passenger portal is also available with many of the same features!

The Mobile app will be available the week of July 4th. The web check in page and the passenger portal will be available June 28th.

Please review the user guides for the mobile app, passenger portal, and web check-in, using the links on the left.